

Terms & Conditions

Driving Licence & Documents to Bring With You

UK Licence holders are required to bring their photo card licence. If you have the old style paper licence then Passport or photo ID is required. All hirers must bring two proofs of address dated in the last three months & the relevant licence check code. All Drivers must be aged between 25 & 70 years, held a full driving licence for a minimum of 2 years, maximum 6 penalty points. Penalty points subject to an additional charge.

- 2 x Proofs of Address
- Card Licence
- DVLA licence check code
- Credit/Debit Card In drivers name

Opening times

MON-FRI 8:30AM - 6:00PM
SAT 8:30AM - 12:30PM

Included in the Rental

Fully Comprehensive Insurance subject to an Insurance Excess £250 for Vans, £1000 for Motorhomes, Local Taxes and Road Fund Licence, Mileage Limitations Apply, Fuel Policy-The Vehicle is provided with a Full Tank of Diesel and must be returned with a Full Tank. Motorhomes have Built-In Satellite Navigation, Crockery, Cutlery, Pans, Kettle, Toaster, Wheel Chocks and Mats, Out Door Chairs and Table, LED TV with remote, 1x Full 6kg Gas Bottle, Fresh Water Hose

Bookings

All bookings must be paid in full at the time of the booking on a credit/debit card in the Drivers name.

Additional Drivers

Additional drivers can be covered at an extra cost, these drivers are to be added during the booking out process, all relevant identification is required, additional drivers remain insured for the duration of the hire.

Cancellations & Vehicle Return

Upon Booking your credit/debit card will be charged for the cost of the hire period agreed. No refunds given in the event of cancellation or no show. Vehicles should not be returned out of opening hours. Vehicles returned in a dirty condition will be liable to a valeting charge.

Excess Deposit

Our excess deposit is £250 on our Vans & £1,000 on our Motorhomes. This is taken on the day of booking. When the vehicle is returned and later inspected if there is no damage the deposit will be refunded within 5 working days.

Insurance excess charges are payable on return of the hire vehicle if any accident damage has occurred. (Tyres, windscreen, keys and minor damage are not covered by the insurance excess in this instance the security deposit will be retained).

Smoking & Pet Policy

Strictly NO Smoking & NO pets allowed.

Motorhome Waste Water Policy

Our Motorhomes have a waste water tank this must be emptied prior to return. If this is returned full there is a charge of £50+vat added to the bill. Our Motorhomes have a built in toilet cassette, chemical solution is provided to use whilst you're away. If the toilet cassette is returned unemptied there will be a charge of £100+ vat added to the bill.

Any Motorhome returned in an unfit & dirty condition will be subject a valeting charge.

Motorhome Optional Extras Available

Bedding Package consisting of high quality camper sleeping bag & super cool pillow @ £45 per bundle. Credit & Debit Cards Accepted